

# Write-back enabled Trax makes claims management more efficient



Claims management is an important aspect in the functioning of any insurance company and insurer

Claims settlement can serve as a differentiator that can place companies at the forefront of leadership and innovation. Time and data are important assets in today's environment. To succeed, processes need to be optimised, data stored and analysed and improvements in operational efficiency are required.

Trax is a Claims Management System that fully automates claims notification and monitoring processes

## Write-back enabled Trax makes claims management more efficient

- Provides a single claims platform to manage business
- Supports global claims handling requirements including Lloyd's Minimum Claims Standards
- Improves efficiency in workflow management
- Provides real-time visibility of workflow and performance
- Reduces administration time and minimises costs
- Rapid deployment and configuration
- Includes full training and support for users and access to the Trax User Group

## Contact us today for more information

 [ctinsuretech.com/claims-management](https://ctinsuretech.com/claims-management)

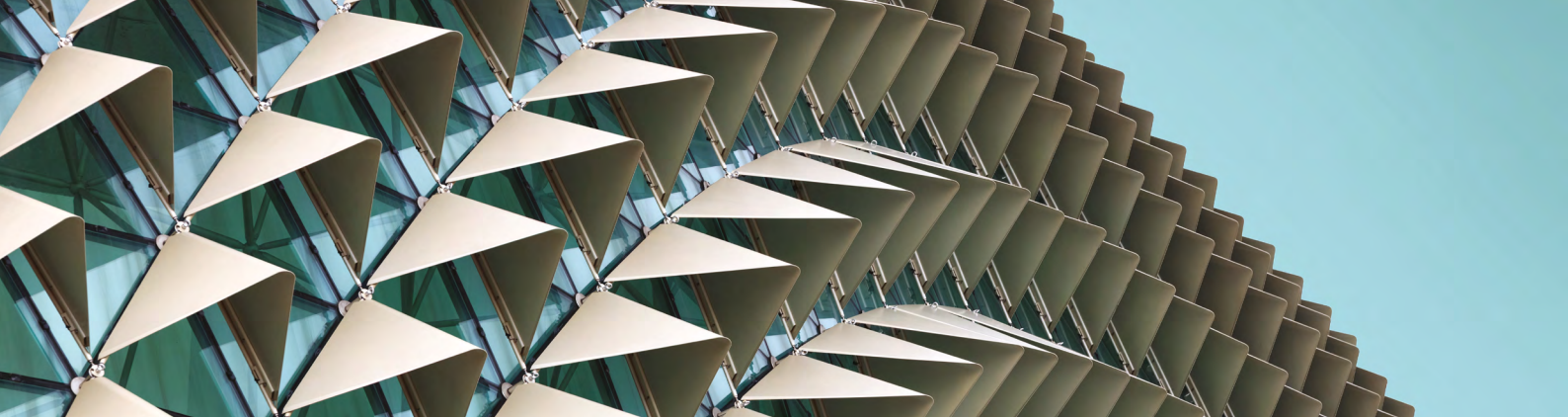
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 [insuretech@ctplc.com](mailto:insuretech@ctplc.com)

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## Key features



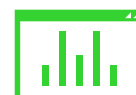
Flexible authority and approval process for adjusters supporting role-based authority levels.



Simple triage rules based on our users' individual requirements.



Centrally hosted and managed meaning no additional server or software costs.



Provision of a comprehensive dashboard and reporting suite.



Uses Write-back technology ensuring no re-keying between system and ECF.



Facilitates internal peer review processes and automates several key functions including triage, diary and exception reporting.



Web-based platform enables enhanced workflow, automatic and manual diary management.



Holds DRI documents meaning users have no need to access ECF system.

## Why Trax

### Reputation

Part of the wider Charles Taylor group and 100% insurance focused, we have delivered technology enabled solutions and projects for many of the world's leading insurance companies.

### 24/7 worldwide secure access

Secure online access worldwide with 24/7 availability.

### Software as a Service (SaaS)

Trax is offered as 'Software as a Service'. SaaS enables fast and frequent deployments of new functionality to support business process change and regulatory requirements as required.

### Transparent pricing

Annual subscription with no additional charges. Includes implementation and training, unlimited user licence including TPA access, functionality and regulatory upgrades, and new reports.

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